

Upskill with Dynamics 365 and Power Platform certifications

Advance your career, earn recognition, and validate your technical expertise for current and future industry job roles with Microsoft Certifications for business applications.

Building your confidence in Dynamics 365 and Power Platform solutions can help you bring your customers and business together and turn ideas into impactful solutions with real-time insights that drive results. Visit the [certifications page](#) to get started.

Dynamics 365 Fundamentals: Customer Engagement Apps (CRM)

The customer engagement apps fundamentals certification validates broad exposure to the customer engagement capabilities of Dynamics 365, building on a foundational understanding of business operations, IT, and customer relationship management.

Dynamics 365 Sales Functional Consultant Associate

Sales functional consultants implement solutions that support a sales lifecycle to meet revenue targets, business strategies, and company objectives using Microsoft Power Platform.

Dynamics 365 Marketing Functional Consultant Associate

Marketing functional consultants implement solutions that attract and convert leads, build brand awareness, and standardize messaging using Microsoft Power Platform, Dynamics 365 applications, and Microsoft 365 applications.

Dynamics 365 Customer Service Functional Consultant Associate

Customer service functional consultants build CX solutions that leverage AI to drive actionable insights that anticipate customer needs.

Dynamics 365 Field Service Functional Consultant Associate

Field service functional consultants configure the field service application, implement solutions that manage the field service lifecycle, and deploy the Connected Field Service IoT solution.

Power Platform Fundamentals

The Power Platform fundamentals certification provides a foundational understanding of Microsoft Power Platform, from business value to core product capabilities.

Power Platform App Maker Associate

Power Platform app makers build solutions to simplify, automate, and transform processes and tasks using Microsoft Power Platform.

Power Platform Functional Consultant Associate

Power Platform functional consultants create application enhancements, custom user experiences, system integrations, data conversions, custom process automation, and custom visualizations.

Power Platform Developer Associate

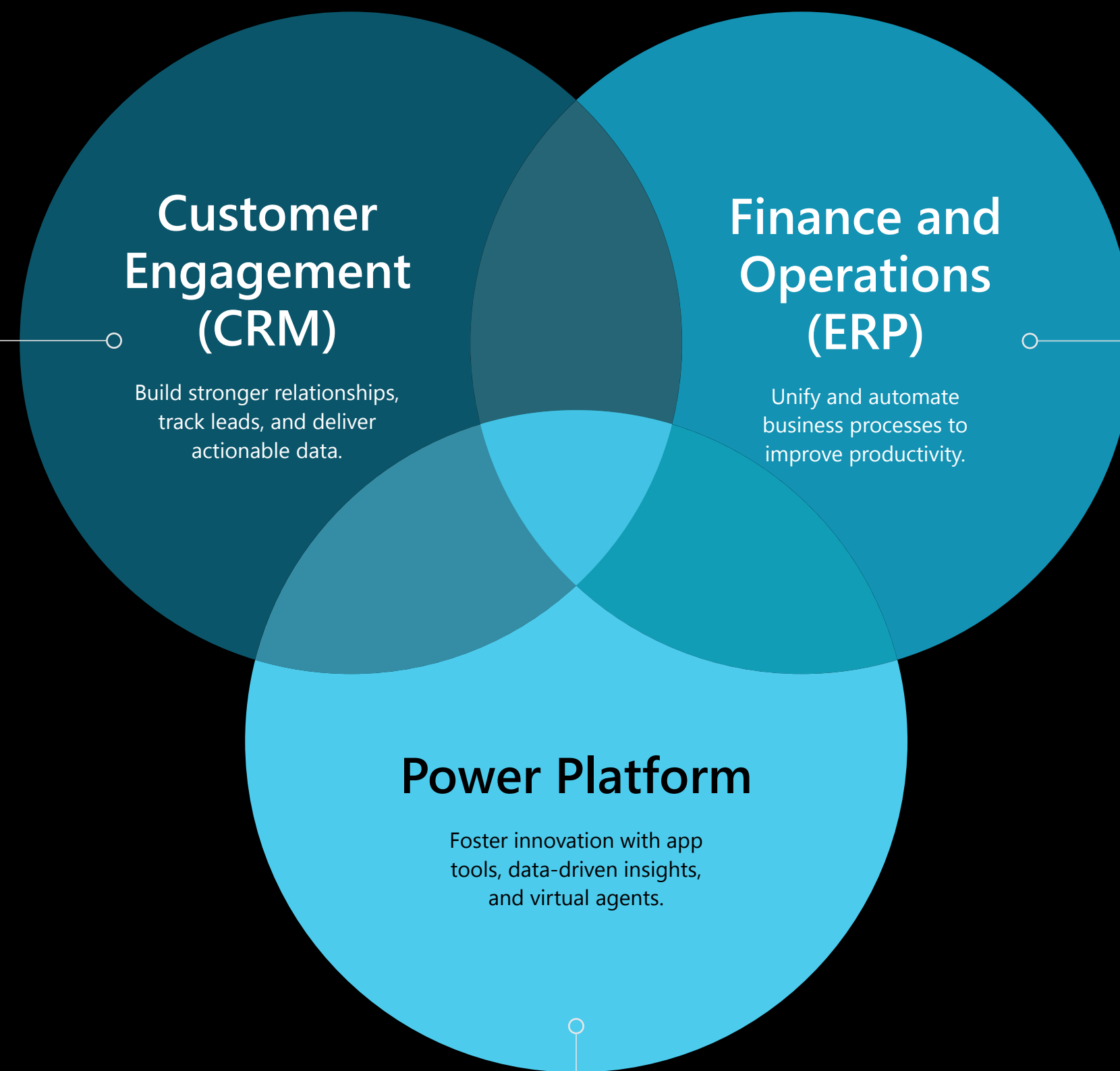
Power Platform developers design, develop, secure, troubleshoot, and extend solutions for Microsoft Power Platform.

Data Analyst Associate

Data Analysts help businesses to maximize the value of their data assets using Microsoft Power BI.

Power Platform Solution Architect

Solution architects lead successful implementations and focus on how solutions address the broader business and technical needs of organizations.



Dynamics 365 Fundamentals: Finance and Operations Apps (ERP)

The finance and operations apps fundamentals certification validates broad exposure to the enterprise resource planning capabilities of Dynamics 365, building on a foundational understanding of financial principles and business operations.

Dynamics 365 Finance Functional Consultant Associate

Finance functional consultants unify global financials, automate tasks and workflows, and streamline customer ordering, selling, invoicing, and reporting.

Dynamics 365 Supply Chain Management Manufacturing Functional Consultant Associate

Supply chain management manufacturing functional consultants implement manufacturing business solutions to meet customer business requirements, specializing in one or more feature sets of Dynamics 365 Finance and Operations.

Dynamics 365 Supply Chain Management Functional Consultant Associate

Supply chain management functional consultants implement supply chain management practices, including procurement, trade, logistics, warehouse management, and transportation management, specializing in Dynamics 365 supply chain management feature sets.

Dynamics 365 Finance and Operations Apps Developer Associate

Finance and operations apps developers leverage experience working with Dynamics 365 apps to design, develop, secure, and extend Dynamics 365 implementations.

Dynamics 365 Business Central Functional Consultant Associate

Business Central functional consultants are responsible for implementing core application setup processes for small and medium businesses.

Dynamics 365 Finance and Operations Apps Solution Architect Expert

Finance and operations apps solution architects are trusted advisors who work with implementation teams to define solutions, providing critical guidance throughout the product lifecycle.